

MedRecord Privacy Policy

Privacy practices for the MedRecord iPhone and iPad app

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Confirm the legal operator, public URLs, distribution regions, and final App Store Connect answers before publication or submission.

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Scope

This Privacy Policy explains how MedRecord handles information when you use the MedRecord application on an iPhone or iPad, contact support, or participate in TestFlight testing. MedRecord is designed primarily as a device-local personal medication recordkeeping app.

Medical notice

MedRecord is a personal recordkeeping aid. It does not diagnose conditions, recommend treatment, calculate dosages, or replace advice from a qualified healthcare professional. For a medical emergency, contact local emergency services. Do not rely on MedRecord as the only copy of information needed for care.

Information you enter

MedRecord stores the local account information and records you choose to enter. These may include a username and display name, a password verifier, medications, prescription details, schedules, taken or skipped dose logs, allergies, surgeries, doctor contact details, and doctor business-card images.

Native MedRecord accounts are local to the installation. Creating an account does not create a MedRecord cloud account or synchronize records to another device.

Local storage and security

Local account and medical-record files are encrypted using Apple cryptographic frameworks. The encryption key is stored in the device Keychain with device-only accessibility. Passwords are stored as salted password verifiers rather than plaintext. Sensitive MedRecord files are marked to be excluded from device backups.

MedRecord does not provide cloud synchronization or portable encrypted backup. Records may be lost if the app is deleted, the device is lost, or the encryption key becomes unavailable. Copying an encrypted data file to another device does not guarantee that it can be opened.

Internet connections and openFDA

Core recordkeeping works locally. If you choose an openFDA lookup, MedRecord sends the normalized medication name to api.fda.gov. The service also receives network information needed to process the request, such as an IP address. The query does not intentionally include your MedRecord username or complete database, but a medication name can reveal a sensitive health interest. MedRecord displays a disclosure before the first lookup.

Reported openFDA adverse-event terms do not establish that a medication caused an event, do not indicate frequency, and are not prescribing advice. FDA website practices are described at <https://www.fda.gov/about-fda/about-website/website-policies>.

The inspected native app does not include advertising or third-party analytics SDKs and does not use information for tracking or targeted advertising.

Camera, printing, and export

Camera access is optional and is used to capture a doctor's business card. You can deny or revoke camera access in iOS Settings and continue to enter doctor information manually.

Printing or exporting creates a copy outside the encrypted MedRecord record store through a destination you choose. Those copies are controlled by you and are not recalled when records or an account are deleted from MedRecord.

TestFlight and support

Apple operates TestFlight and may process beta diagnostics and feedback under Apple's terms and privacy information. Feedback that you intentionally send may include contact information, screenshots, diagnostics, and device information. Do not include passwords or identifiable medical records in feedback.

Support messages are used to respond to and investigate requests. They are deleted when no longer reasonably needed for support, security, or legal obligations, normally within 24 months. Email delivery and hosting providers process messages as necessary to provide those services.

Retention, choices, and deletion

Local records remain until you edit, clear, or delete them. You can avoid optional openFDA lookups, decline camera access, and choose whether to print or export.

To delete a local account, sign in and open Settings, choose Delete this account, enter the current password, type DELETE, and confirm. This removes the authenticated local account and its app-managed record file from the device, including medications, logs, allergies, surgeries, doctor details, and saved images. It does not delete copies previously printed, exported, shared, or sent in support messages. Other local accounts are not deleted.

Children

MedRecord is not directed to children and is not offered in the App Store Kids category. A parent or guardian should supervise any use by a minor and should not enter a minor's information unless legally permitted to do so.

Changes and contact

This policy may be updated when app behavior or legal requirements change. The effective date identifies the current version. Questions, support requests, and privacy requests may be sent to maggi.honda@askmaggi.com.

Public policy URL: <https://askmaggi.com/MedRecord/privacy.html>

Support URL: <https://askmaggi.com/MedRecord/support.html>