Chuck's Marina Boat Storage App

Schedule launches, check your boat's status, view storage hours, and stay up to date with important marina information - all in one place.

1	2	3	4
Create Account	Marina Adds Boat	Schedule Launch	Return or Leave In

1 BOAT STATUS - AT A GLANCE

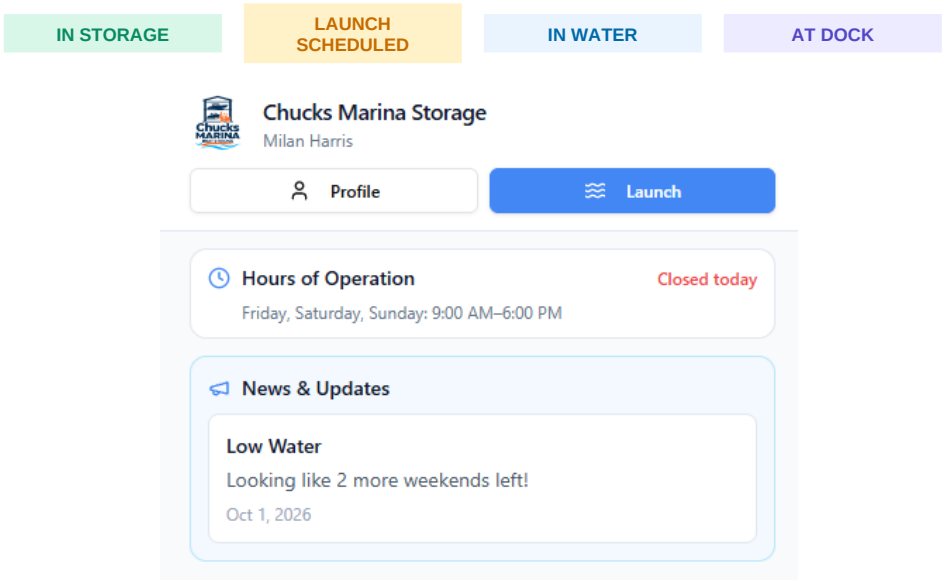
See whether your boat is In Storage, Launch Scheduled, In Water, or At Dock.

2 HOURS OF OPERATION

Current boat storage and launching hours are shown on your home screen, including whether the marina is open or closed today.

3 NEWS & LAUNCH UPDATES

See water conditions, schedule changes, closures, and other important information that may affect launching.

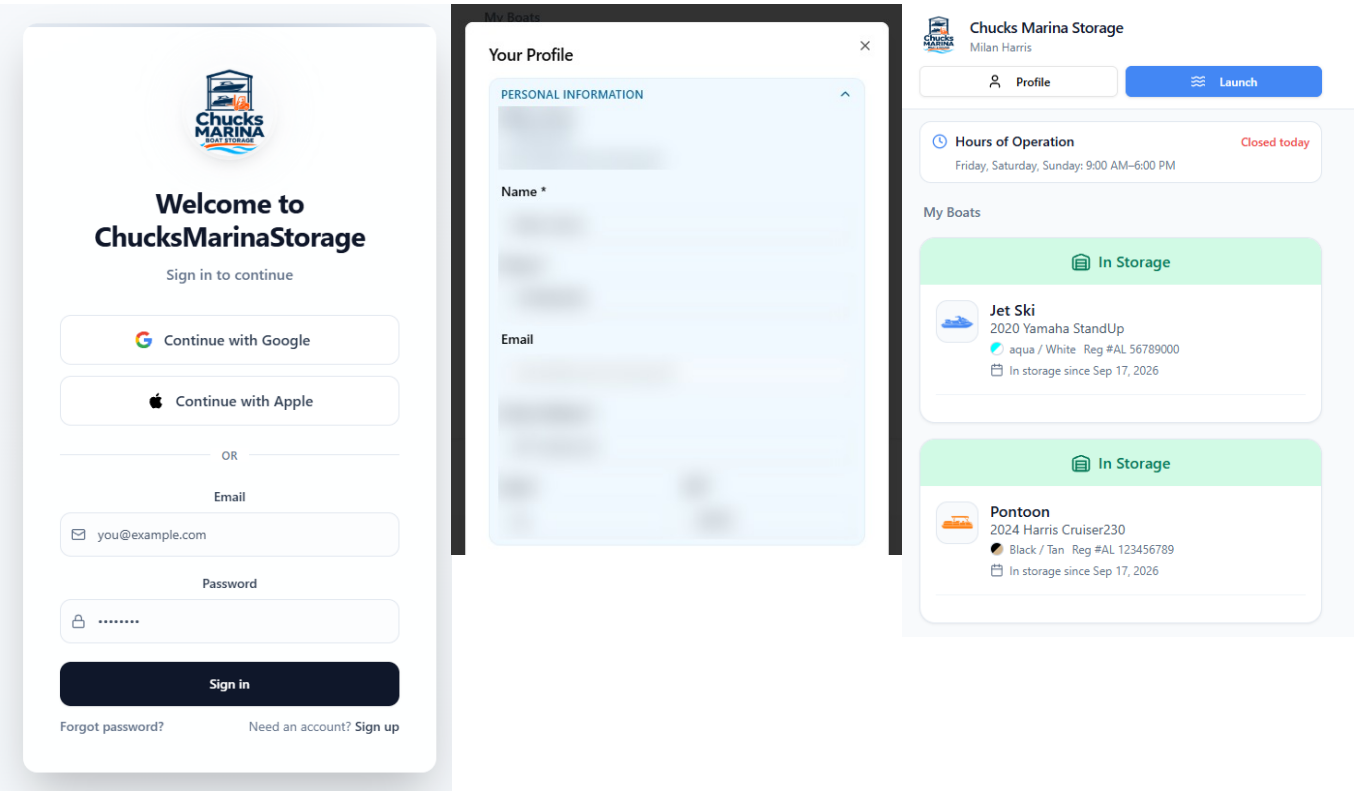


Your home screen keeps the most important information together: current storage hours, marina notices, and the latest status of each boat on your account.

Currently available as a web app. iOS and Android app availability can be added to this guide when the mobile apps are published.

Getting Started

Create your account first. After your profile is complete, the marina will connect your stored boat or watercraft to your account.



1 **Create your account**
Select **Sign up** if you are a new customer. Returning customers can sign in using Google, Apple, or email and password.

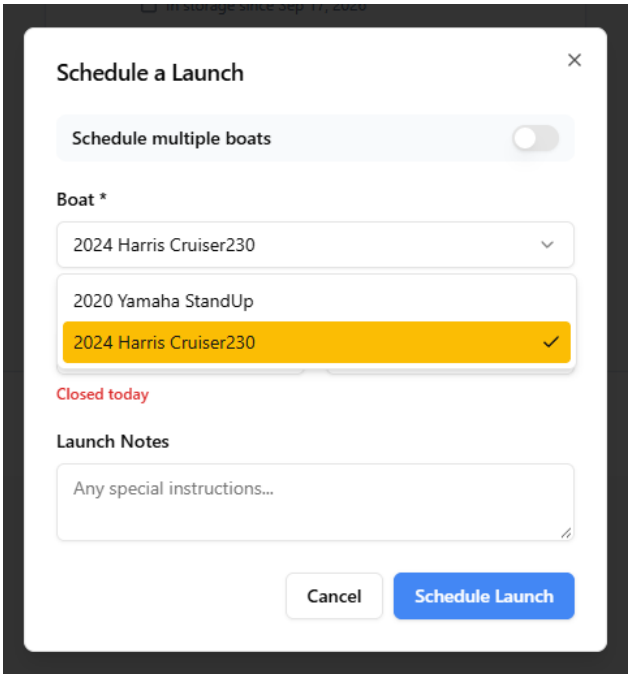
2 **Complete Your Profile**
Enter the required customer information and make sure your contact details are accurate.

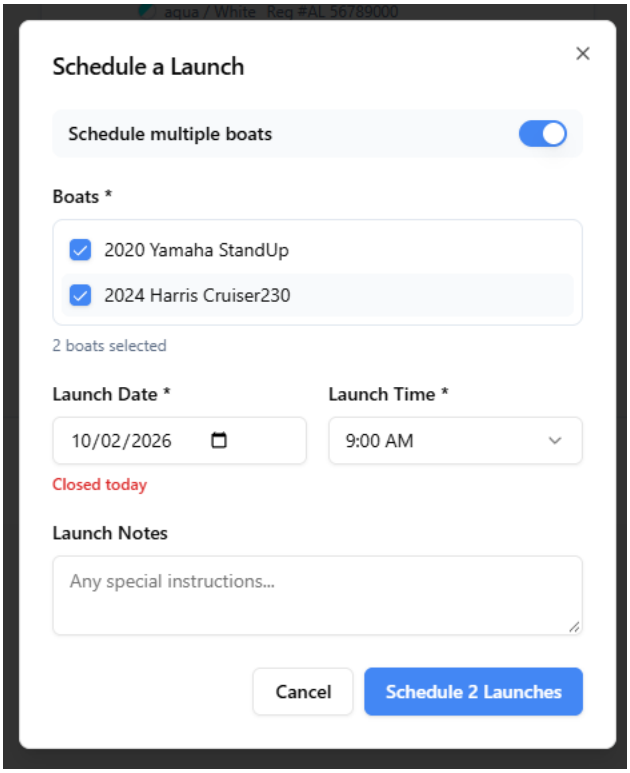
3 **Wait for the marina to add your boat**
Only the marina adds and manages boat details. Once your boat is connected to your account, it will appear under **My Boats**.

Good to know: You do not need to add your own boat. If your boat is missing or its information is incorrect, contact Chuck's Marina.

Schedule a Launch

From the **Launch** screen, choose the boat you want prepared and select your desired launch date and available time.





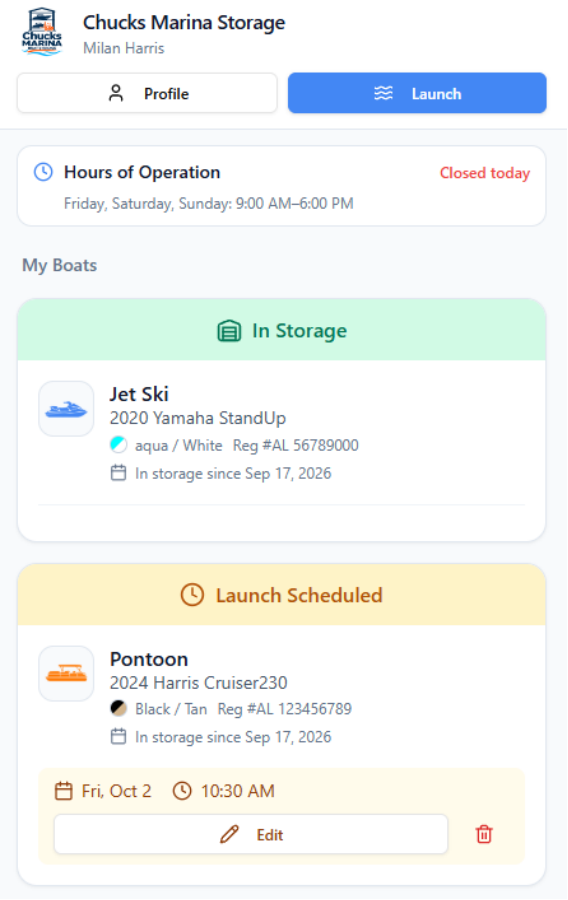
1 **Select your boat**
Choose the boat you would like to launch. If more than one boat is going out at the same time, turn on **Schedule multiple boats** and select each boat.

2 **Choose a date and time**
Select your launch date, then choose an available launch time.

3 **Add launch notes - optional**
Use Launch Notes for special instructions or information the marina team should know while preparing your boat.

4 **Schedule the launch**
Select **Schedule Launch**. Your boat card will update to show that a launch has been scheduled.

After You Schedule



Your boat card becomes your status center.

After the request is submitted, the card displays **Launch Scheduled** along with the scheduled date and time.

Need to make a change?

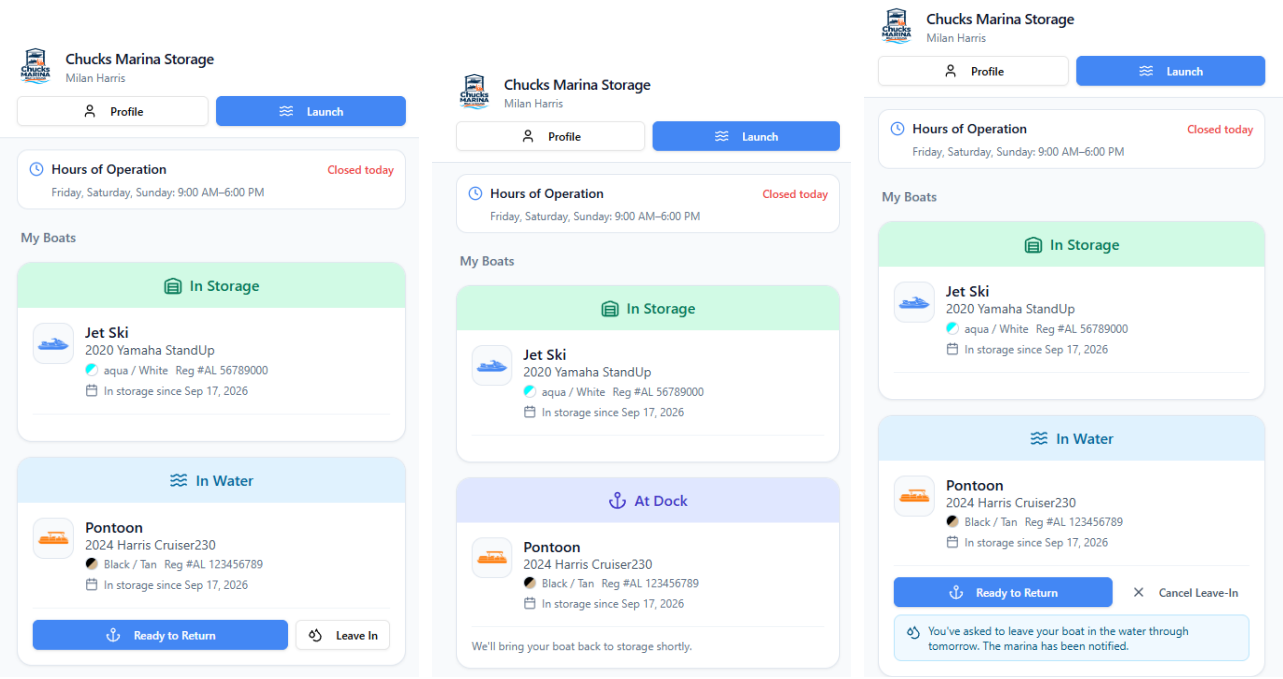
Use **Edit** to change the launch details, or use the delete/trash icon to cancel the scheduled launch while those options are available.

Understanding Your Boat Status

In Storage	Your boat is currently in storage.
Launch Scheduled	Your launch request is on the schedule.
In Water	The marina has placed your boat in the water.
At Dock	Your boat is back and ready for retrieval.

When Your Boat Is in the Water

Once the marina launches your boat, its status changes to **In Water**. When you're finished, use the app to tell the marina what you want to do next.



Ready to Return

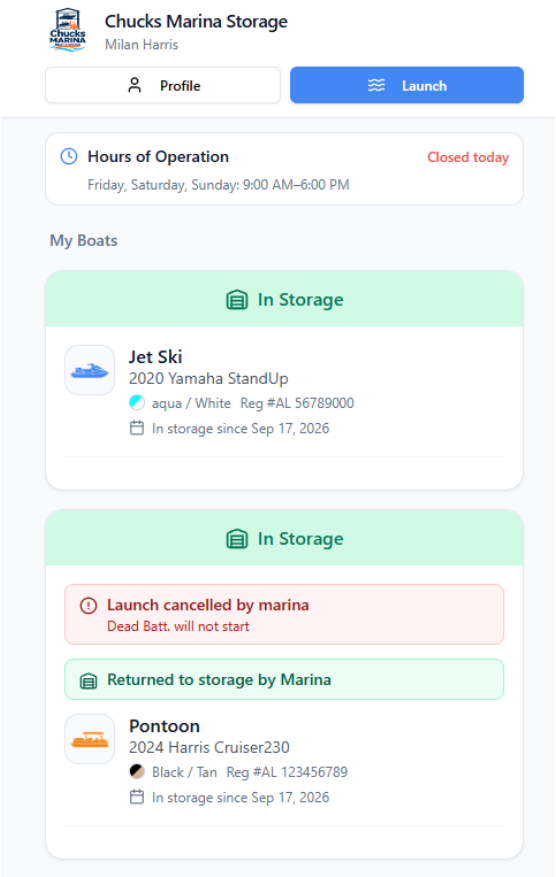
When your boat is **back at the dock and ready for the marina to retrieve**, select **Ready to Return**. The status changes to **At Dock**, letting the marina know it can be pulled from the water. Once the marina returns it to storage, the status changes back to **In Storage**.

Please select Ready to Return only after the boat is physically back at the dock and ready to be retrieved.

Leave In

If you do not want the boat returned to storage, select **Leave In**. A notice is attached to the boat so both you and the marina team can clearly see that it should remain in the water. If your plans change, use **Cancel Leave-In**.

If a Launch Cannot Be Completed



Sometimes the marina may find an issue that prevents a safe or successful launch.

If that happens, the boat will be returned to storage and the app will show a message explaining why the launch was canceled.

In the example shown, the marina could not complete the launch because the battery would not start the boat. The boat card then shows both the cancellation reason and that the boat was returned to storage.

Quick Reference

In Storage - Boat is stored.
Launch Scheduled - Launch request is scheduled.
In Water - Boat has been launched.
At Dock - Boat is back and ready for retrieval.
Leave In - Keep the boat in the water until plans change.

Tip: Check the boat card in the app anytime you want to confirm the current status of your boat.

Need Help?

Contact Chuck's Marina if your boat is missing from your account, boat details are incorrect, or you need help with a launch request. Contact information and the final web/app links can be added before publication.